

TCR Engineering Services Ltd  
35 Pragati Ind Est  
N M Joshi Marg  
Mumbai 400 011

**Attn V K Bafna**

11<sup>th</sup> February 2010

Dear Mr Bafna

Customer Feedback

This letter is to confirm my complete satisfaction with the service and product quality I am receiving from the laboratory at TCR Engineering Services.

As you know, your results for all my samples are compared with those from ~12 other laboratories, mostly with 17025 accreditation, from countries including India, UK, USA and China.

In all the time we have been doing business, I have found your communication and product delivery to be as required, and the quality of your results can be compared favourably with the other commercial and industry laboratories. I am delighted with our relationship, and trust we can continue with the same arrangement in the future.

Yours sincerely



Chris Eveleigh, PhD  
Technical Director